



## **GENERAL CODE OF CONDUCT POLICY**

At Seven Lakes Golf Course, our goal is to ensure that anyone who visits our facility has the best experience possible. As such, the following code of conduct has been developed to outline behaviours that have been deemed acceptable/unacceptable. All golfers are expected strictly adhere to the following, and those who fail to do so will be asked to leave the golf course property, and may be subject to further action.

All guests are expected to conduct themselves in a manner that:

1. Creates an environment and culture that is reflective of the personal integrity and respect taught in the rules of golf where it is written that we are capable of enforcing rules upon ourselves with honesty, integrity, and good sportsmanship. This same integrity, honesty, and goodwill are expected whether on the golf course or in the Clubhouse;
2. Is free of discrimination or any form of harassing behaviour, including sexual harassment;
3. Observes proper etiquette at all times on and off the golf course and in the Clubhouse, and is respectful/towards all Seven Lakes Golf Course (SLGC) staff and volunteers (Pro Shop/Back Shop/Food and Beverage/Grounds staff, Starters/Marshalls), as well as towards fellow golfers. Any belligerent, disrespectful, or abusive behavior will not be tolerated;
4. Acknowledges SLGC as a family friendly environment, and therefore, refrains from using obscenities and loud, boisterous behaviour inappropriate for children and respectable taste. This also extends to our residential neighbours adjacent to the golf course;
5. Does not damage the property of SLGC or staff;
6. Adheres to the rules and regulations regarding the consumption of alcohol while on SLGC property, as outlined by the Alcohol and Gaming Commission of Ontario (AGCO). Only alcohol purchased from SLGC is permitted on the golf course property at any time. Tailgating is not permitted in the parking lot at any time. Inspectors from the AGCO routinely conduct unannounced inspections - any violators are subject to fines, and Seven Lakes is subject to fines and/or suspension or loss of our liquor license;
7. Adheres to ALL SLGC rules and procedures, including but not limited to:
  - Sign-in procedures in the Pro Shop
  - Compliance with guidelines, local rules, and daily special instructions regarding rental, safe operation, and on-course use of power carts, including adherence to directives outlining areas where usage is prohibited
  - Use and proper care of the golf course and practice facility (replace divots, fix ball marks, rakes bunkers, creates proper divot pattern on the range, etc.)
8. Is free of any other behaviour deemed inappropriate by SLGC.